

AGENDA ITEM FOR ADMINISTRATIVE MEETING

() Discussion only
(X) Action

FROM (DEPT/ DIVISION): Douglas R. Olsen
County Counsel

SUBJECT: Dispatch Server Maintenance Payment

<p>Background: The annual renewal for warranty, maintenance and support of the Dispatch RIMS server and hardware is before the Board for approval due to the amount.</p>	<p>Requested Action: Approve payment to Dell in the amount of \$5,916.23</p>
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ATTACHMENTS: Quotes

*****For Internal Use Only*****

Checkoffs:

- () Dept. Head (copy)
- () Budget (copy)
- () Fiscal
- (X) Legal (copy)
- () (Other - List:)

To be notified of Meeting:
Karen Primmer

Needed at Meeting:

Scheduled for meeting on: January 19, 2022

Action taken:

Extended Services Quote Information	
Quote #:	v 3000108213695.1

Customer Information	
Date:	December 22, 2021
Company Name:	UMATILLA COUNTY
Dell Customer # :	8934551
Contract Code # :	C000000006563
Customer Agreement # :	Dell Standard Terms and Conditions

Dell Contact Information
Leonardo Jones <i>Extended Services Consultant</i>
Leonardo_Jones@dell.com Office 1-512-725-0178

Dell Extended Services Details

Current Equipment Information					Extended Service Information				
Service Tag #	Model	Service Contract Type	Ship Date	Service Contract Expiration	Service Contract Type	New Contract End Date	Service Extension	Reinstatement Fees	Total Price
GKN8HB2	PowerEdge R630 Upgrades and Extensions	ND + ND	5/23/2016	5/23/2022	ND + P+	5/23/2023	\$1,699.95		\$1,699.95
GKN7HB2	PowerEdge R630 Upgrades and Extensions	ND + ND	5/23/2016	5/23/2022	ND + P+	5/23/2023	\$1,699.95		\$1,699.95
26YCY42	working N4000 Series Switches Upgrades and Ex	ND + ND + ND	5/23/2016	5/23/2021	ND + PS	5/23/2023	\$1,108.38	\$199.00	\$1,307.38
54YCY42	working N4000 Series Switches Upgrades and Ex	ND + ND + ND	5/23/2016	5/23/2021	ND + PS	5/23/2023	\$1,108.38	\$199.00	\$1,307.38

Contract Descriptions	
S1/S9	4-Hour Onsite Response
ND	Next Business Day Onsite Response
PS/SV	ProSupport Technical Support
PSMC/GD	ProSupport Mission Critical Technical Support
S9 + P+	ProSupport Plus Mission Critical Technical Support
PSP/ P+	ProSupport Plus Technical Support
PS+	ProSupport Plus Technical Support for Client + CC + KK
KK	Keep Your Hard Drive
Post Standard Support for end of Life Tags	
Post Standard (PSS)	Post Standard Support

Extended Services Subtotal	\$5,616.66
Reinstatement Fees	\$398.00
Subtotal	\$6,014.66
Discount applied	\$3,177.33
Total:	\$2,837.33

Pricing does not include sales tax where applicable. This quotation is valid for 30 days.

[Questions about Services? Click here.](#)

[Support Questions? Click here.](#)

Purchase Order Conditions
Please remember to include the following information:
- Billing address
- Shipping address, including a contact name & phone number
- Terms stated as 'Net 30'
- A total dollar amount
- An authorizing signature (if required)
Please attach a coPS+ of your Dell quote, or reference the Dell quote number(s) on the purchase order.

Extended Services Quote Information	
Quote #:	v 3000108451262.1

Customer Information	
Date:	December 28, 2021
Company Name:	UMATILLA COUNTY
Dell Customer # :	8934551
Contract Code # :	C000000181093
Customer Agreement # :	MHEC-07012015

Dell Contact Information	
Rogelio Toppin	
Rogelio_Toppin@Dellteam.com	
Phone: 512-725-0129	

Dell Extended Services Details

Current Equipment Information							Extended Service Information							
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Asset	Service Tag #	SKU #	Model	Service Contract Type	Ship Date	Service Contract Expiration	Service Contract Type	Service Contract Description	New Contract End Date	Quantity	Price	Reinstatement Fee	Discount	Price After Discount
Service Tag	F2BLHB2	802-1528	Dell SC2020 Upgrades and	ND	5/31/2016	5/31/2022	ND	ProSupport Plus: Next	5/31/2023	1	\$ 1,368.40	\$ -	\$ 136.84	\$ 1,231.56
Service Tag	F2BLHB2	802-1465	Dell SC2020 Upgrades and	ND	5/31/2016	5/31/2022	P+	ProSupport Plus: 7x24	5/31/2023	1	\$ 2,052.60	\$ -	\$ 205.26	\$ 1,847.34

Subtotal	\$ 3,421.00
Reinstatement Fees	\$ -
Discount	\$ 342.10
Total	\$ 3,078.90

Contract Descriptions	
2H, 6H + PSPMC	2HR 7x24 + ProSupport Plus Mission Critical
2H, 6H + PSMC	2HR 7x24 + ProSupport Mission Critical
8H + PSPMC	8HR 7x24 + ProSupport Plus Mission Critical
8H + PSMC	8HR 7x24 + ProSupport Mission Critical
S1 Or S9 + PSPMC	4HR 7x24 + ProSupport Plus Mission Critical
S1 Or S9 + PSMC	4HR 7x24 + ProSupport Mission Critical
S1 Or S9 + PSP	ProSupport Technical Support
S1 Or S9 + PS	4HR 7x24 + ProSupport Plus
ND + PSP	4HR 7x24 + ProSupport
ND + PS	ProSupport Plus Next Business Day Onsite
ND	BASIC Next Business Day / CSR parts
NP	BASIC Next Business Day Parts Only
RR	BASIC Return to Depot (Mail-In Service)
CC	CompleteCare Accidental Damage Service
KK	Keep Your Hard Drive
CSR Parts	Customer Self Replaceable Parts
AE	Advanced Exchange
S4	4HR 5x10 Service (legacy)
DL	Optimize
Legacy Contracts (No longer available)	
BZ/SV/GD/PL	Bronze/Silver/Gold/Platinum
TS	Client Gold Technical Support
IPS	IT ProSupport
IPSMC	IT ProSupport Mission Critical
EPS	Enterprise ProSupport
EPSMC	Enterprise ProSupport Mission Critical

Pricing does not include sales tax where applicable. This quotation is valid for 30 days.

Purchase Order Requirements	
Please remember to include the following information:	
<ul style="list-style-type: none"> - Billing address - Shipping address, including a contact name & phone number - Terms stated as 'Net 30' - A total dollar amount - An authorizing signature (if required) 	
Please attach a copy of your Dell quote, or reference the Dell quote number(s) on the purchase order.	

[Questions about Services? Click here.](#)

[Support Questions? Click here.](#)

Terms of Sale.

Unless you have a separate written agreement that specifically applies to this order, your order will be subject to and governed by the following agreements, each of which are incorporated herein by reference and available in hardcopy from Dell at your request: Dell's Terms of Sale (www.dell.com/learn/us/en/uscorp/1/terms-of-sale), which include a binding consumer arbitration provision and incorporate Dell's U.S. Return Policy (www.dell.com/returnpolicy) and Warranty (for Consumer warranties ; for Commercial warranties).

If this purchase includes services: in addition to the foregoing applicable terms, the terms of your service contract will apply (Consumer/Commercial). If this purchase includes software: in addition to the foregoing applicable terms, your use of the software is subject to the license terms accompanying the software, and in the absence of such terms, then use of the Dell-branded application software is subject to the Dell End User License Agreement - Type A (www.dell.com/AEULA) and use of the Dell-branded system software is subject to the Dell End User License Agreement - Type S (www.dell.com/SEULA).

If your purchase is for Mozy, in addition to the foregoing applicable terms, your use of the Mozy service is subject to the terms and conditions located at <https://mozy.com/about/legal/terms>.

You acknowledge having read and agree to be bound by the foregoing applicable terms in their entirety. Any terms and conditions set forth in your purchase order or any other correspondence that are in addition to, inconsistent or in conflict with, the foregoing applicable online terms will be of no force or effect unless specifically agreed to in a writing signed by Dell that expressly references such terms.

Pricing, Taxes, and Additional Information

All product, pricing, and other information is valid for U.S. customers and U.S. addresses only, and is based on the latest information available and may be subject to change. Dell reserves the right to cancel quotes and orders arising from pricing or other errors. Please indicate any tax-exempt status on your PO, and fax your exemption certificate, including your Customer Number, to the Dell Tax Department at 800-433-9023. Please ensure that your tax-exemption certificate reflects the correct Dell entity name: Dell Marketing L.P.

Note: All tax quoted above is an estimate; final taxes will be listed on the invoice.

If you have any questions regarding tax please send an e-mail to Tax_Department@dell.com.

For certain products shipped to end-users in California, a State Environmental Fee will be applied to your invoice. Dell encourages customers to dispose of electronic equipment properly.